

We have liaised with, Principal Environmental Health Officer regarding actions that we needed to take to keep the noise nuisance to a minimum. Which were as follows:-

- To install our own speaker and amp system so that the sound can be localised and directional.
- To be more discerning with the genre of the music. We no longer have 3 and 4 piece bands that play heavy bass rock music, we now have solo artists and duos with backing tracks and vocals. The genre of the music is 70's and 80's popular music, folk music and jazz music. We have taken the decision not to have any heavy rock music.
- We have put together a notice letter which is posted to all residents within a 200 yard proximity.
- Whilst music is being played we walk around the vicinity of the business in the main street and local residential areas taking readings with a decimetre, these are recorded every 30 minutes.
- We have recently had plans passed by Herefordshire Council for refurbishment, part of which will be to update the courtyard area. This would give us opportunity to look at the best way to make this area more soundproof.

Other licensed establishments in Ledbury have external music licenses until 11pm, these are The Feathers Hotel, The Seven Stars (Hotel) and The Brewery. The Feathers is only 30m from The Talbot and is within earshot of Bourne Court residential home. All of these premises have hard surfaced courtyards not dissimilar to The Talbot.

With regard to the residents of Bourne Court, we have numerous residents from Bourne Court who frequent The Talbot and do attend when we have live music.

Since May of this year we have applied for three T.E.N.S, the first for the Coronation of King Charles III, the second for live music at the end of June, and the third to celebrate the licensees birthday. We had no objection from the licensing officer, PC Christopher Lee. All of the T.E.N.S were granted and to our knowledge we have not had any complaints regarding noise nuisance. However, we have received notification from Mr Richard Roberts, Environmental Health Officer, stating that although the T.E.N.S have been granted, if we do have any further complaints about noise nuisance it may affect any future applications or license variations